

Designing Markets for Daily Deals



Yang Cai (Berkeley/McGill)

Mohammad Mahdian (Google)

Aranyak Mehta (Google)

Bo Waggoner (Harvard)

GROUPON

livingsocial

Google offers

amazon local

Motivation: Daily Deals

Google Cambridge, MA Search Offers e.g., pizza near san jose, ca

Offers Recommended Your offers Help

All categories
Food & Drink
Shopping
Adventure & Activities
Events & Classes
Travel
Beauty
Health & Wellness
Automotive
Services

Jo-Ann Fabric and Craft Stores
40% off 1 regular-priced item
Burlington
[VIEW OFFER](#)



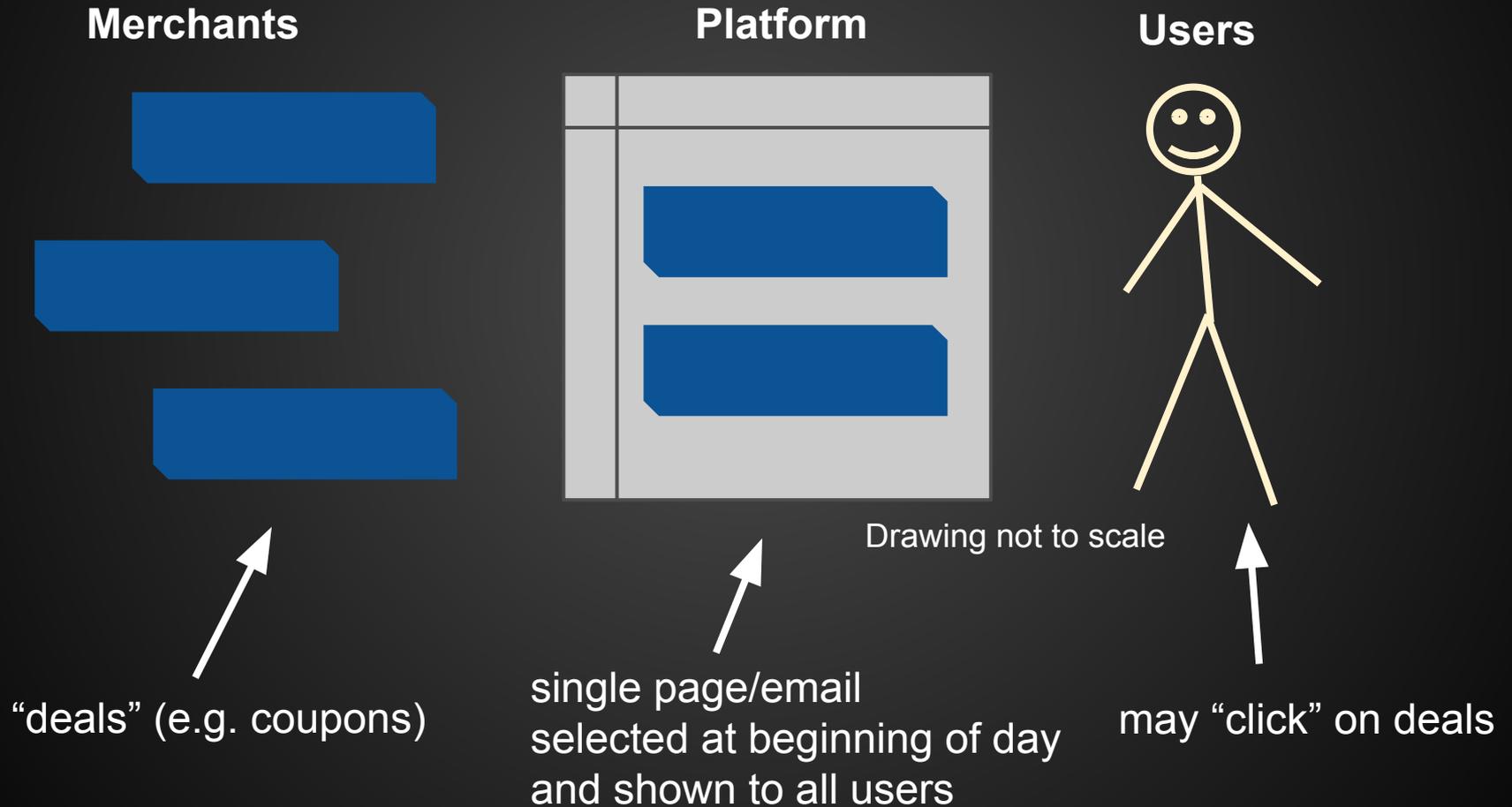
Offers [Why these offers?](#)

L'OCCITANE Boston
Free Hand Massage
[View offer](#)

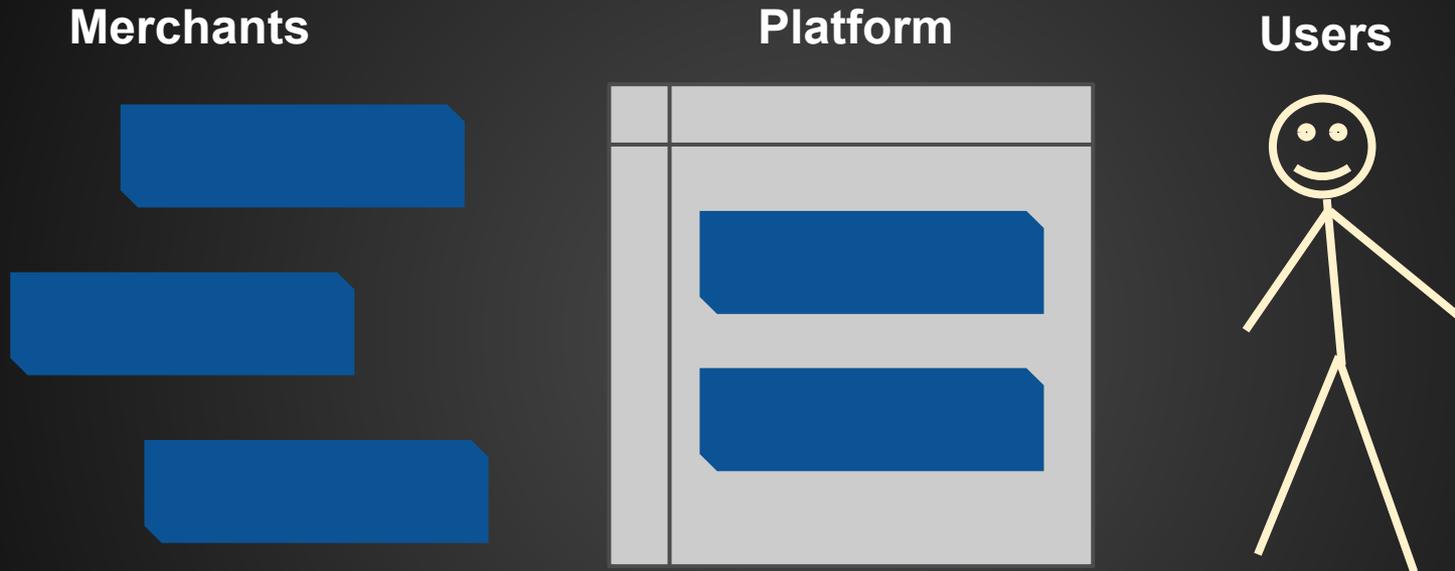
Chillis Chelsea
Free jumbo soft pretzels w/
purchase of an adult entree
[View offer](#)

Godiva Chocolatier Boston
20% off entire purchase with code
[View offer](#)

Problem statement



Problem statement



Drawing not to scale

Task: design an *auction* to pick deals

Twist: care about *users'* welfare

Challenge: merchants know value to users; platform may not

Outline

1. Really simple model for daily deals, results
2. Really general model, characterization
3. Applications and conclusion

Goals of talk: (a) state/solve daily deals problem
(b) **general** auction takeaways

Outline

1. Really simple model for daily deals, results

2. Really general model, characterization

3. Applications and conclusion

Goals of talk: (a) state/solve daily deals problem
(b) **general** auction takeaways

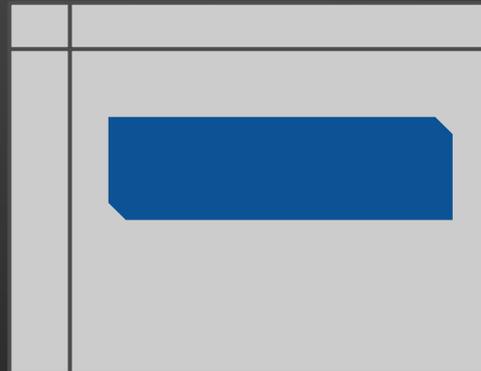
Really Simple Model

- **One** winning deal
- **One** user

Merchants



Platform

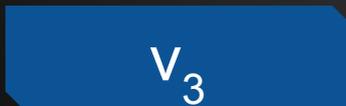


User



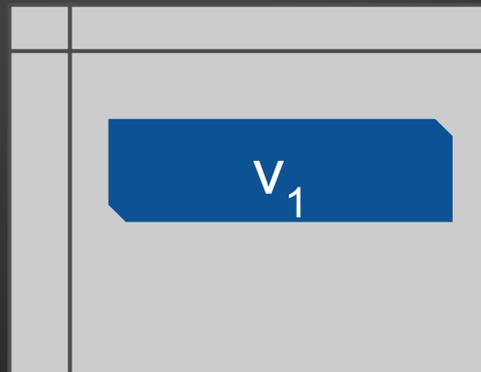
Prologue: Standard auction setting

Merchants



v_i = value for winning

Platform



User



Simple model for daily deals

Merchants

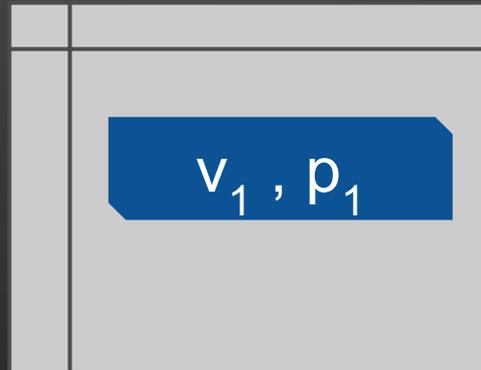
v_1, p_1

v_2, p_2

v_3, p_3

v_i = value for winning
 p_i = probability of click

Platform



User



Simple model for daily deals

- User welfare is related to p_i
- First try: require p_i to exceed “quality” threshold

Merchants

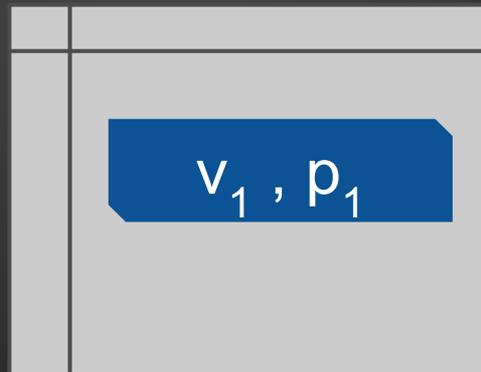
v_1, p_1

v_2, p_2

v_3, p_3

v_i = value for winning
 p_i = probability of click

Platform



User



Simple model for daily deals

- User welfare is related to p_i
- First try: require p_i to exceed “quality” threshold
- **Fails!** (cannot even get constant factor of v_i)

Merchants

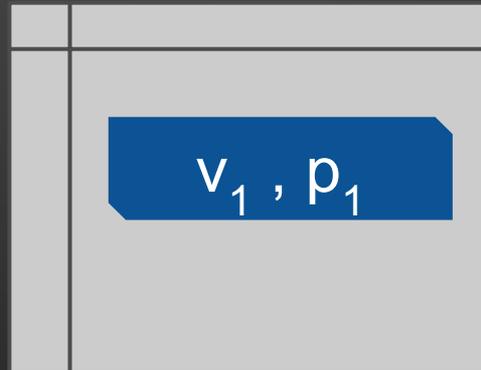
v_1, p_1

v_2, p_2

v_3, p_3

v_i = value for winning
 p_i = probability of click

Platform



User



Maximizing total welfare

- User welfare is related to p_i
- Model relationship by a function $g(p_i)$
- Goal: maximize $v_i + g(p_i)$

Merchants

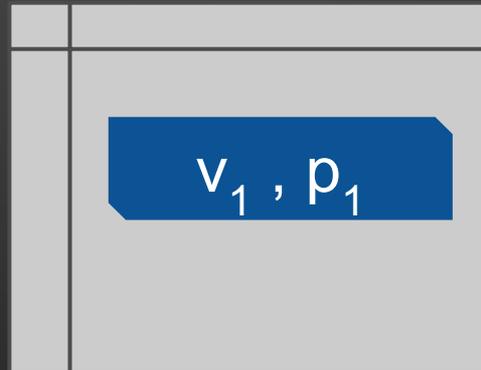
v_1, p_1

v_2, p_2

v_3, p_3

v_i = value for winning
 p_i = probability of click

Platform



User



welfare = $g(p_i)$

Q: For what user welfare functions $g(p)$ can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing

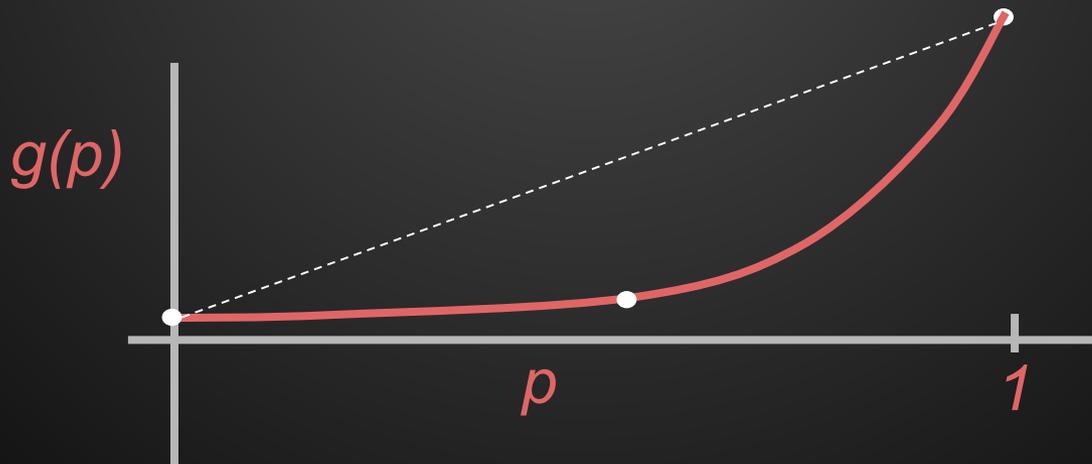
$$v_i + g(p_i) .$$

Q: For what user welfare functions $g(p)$ can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing $v_i + g(p_i)$.

What does convex mean?

Example: $p = 0$ on first day, $p = 1$ on second day is preferred to $p = 0.5$ on both days



Q: For what user welfare functions $g(p)$ can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing

$$v_i + g(p_i) .$$

Constructing the auction

Key idea: $p_i =$ prediction

Q: For what user welfare functions $g(p)$ can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing $v_i + g(p_i)$.

Constructing the auction

Key idea: $p_i =$ prediction

Scoring rule: Score(prediction, outcome).

Proper: truthful prediction maximizes expected score.

Q: For what user welfare functions g (p) can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing

$$v_i + g(p_i) .$$

1. Sort by $v_i + g(p_i)$ from highest to lowest.
2. Pick bidder 1.
3. Bidder 1 pays platform: $v_2 + g(p_2)$
4. Platform pays bidder 1: $Score(p_1, outcome)$

Q: For what user welfare functions $g(p)$ can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing $v_i + g(p_i)$.

Lemma (Savage '71). For all convex $g(p)$, there exists a proper scoring rule with expected score $g(p)$ for truthfully reporting p .

Q: For what user welfare functions g (p) can we truthfully max welfare?

Theorem 1. $g(p)$ is **convex** \Leftrightarrow there exists a deterministic, truthful auction maximizing

$$v_i + g(p_i) .$$

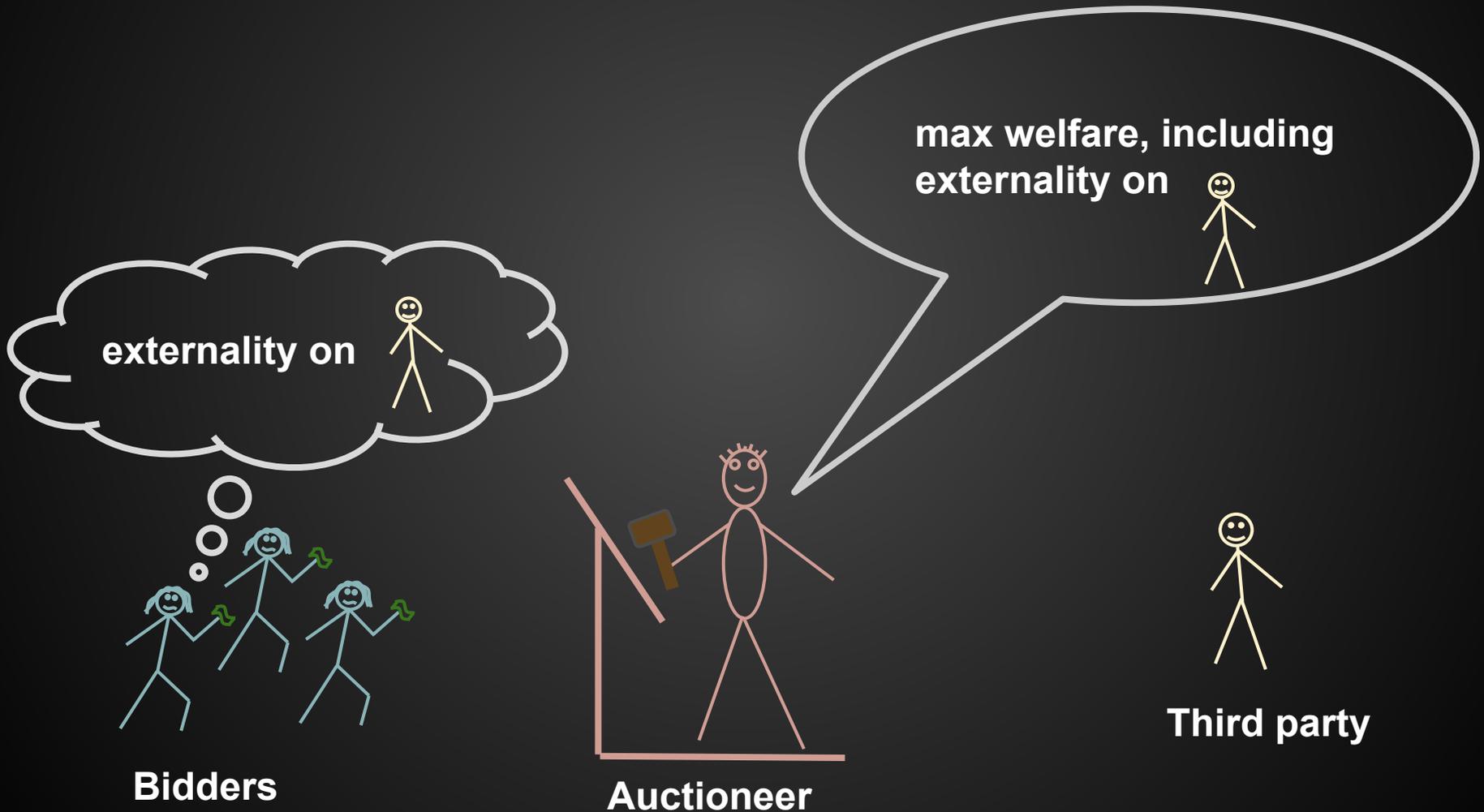
1. Sort by $v_i + g(p_i)$ from highest to lowest.
2. Pick bidder 1.
3. Bidder 1 pays platform: $v_2 + g(p_2)$
4. Platform pays bidder 1: $Score(p_1, outcome)$

$$E[\text{utility for winning}] = v_1 + g(p_1) - (v_2 + g(p_2))$$

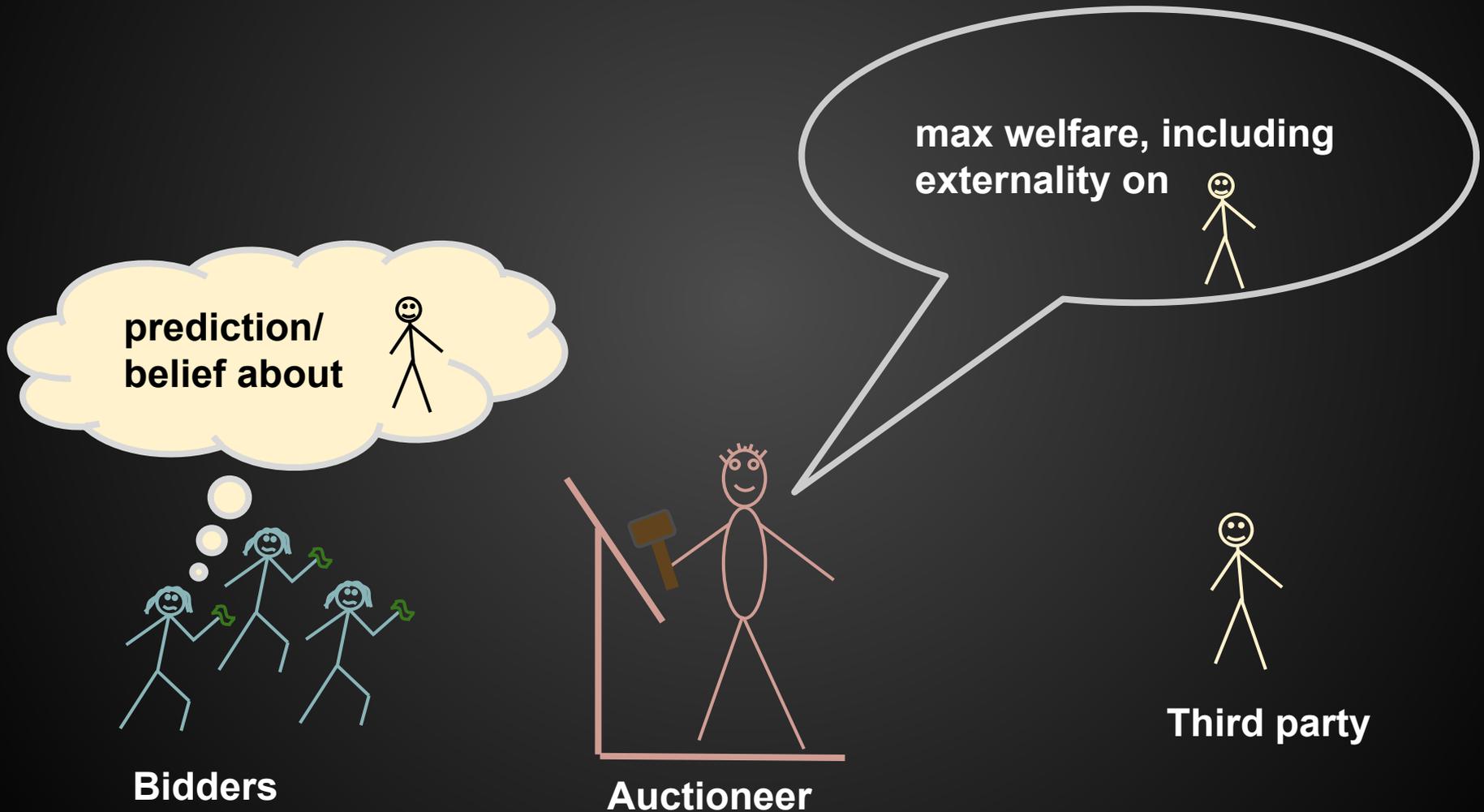
Outline

1. Really simple model for daily deals, results
2. Really general model, characterization
3. Applications and conclusion

Takeaways from simple model

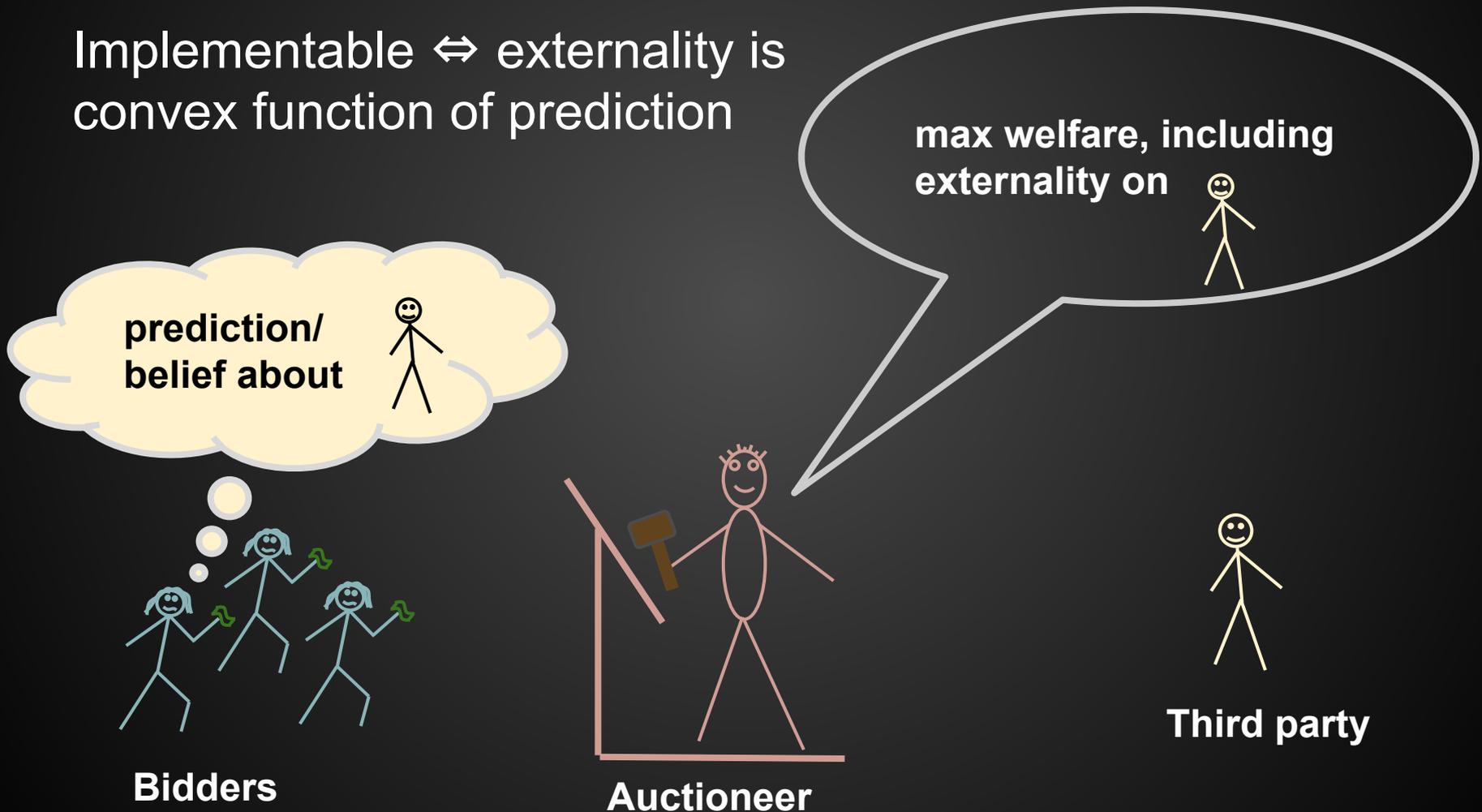


Takeaways from simple model



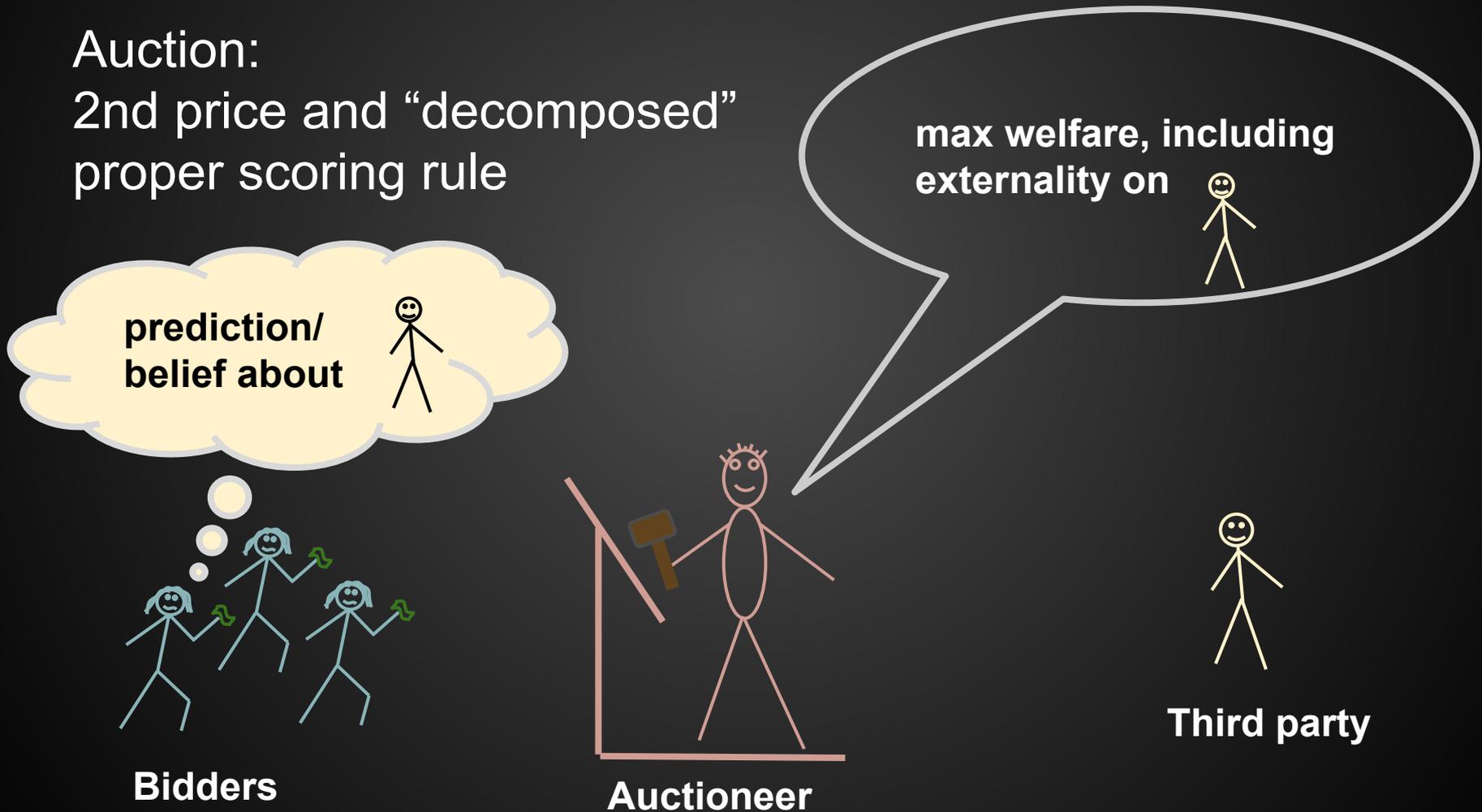
Takeaways from simple model

Implementable \Leftrightarrow externality is convex function of prediction



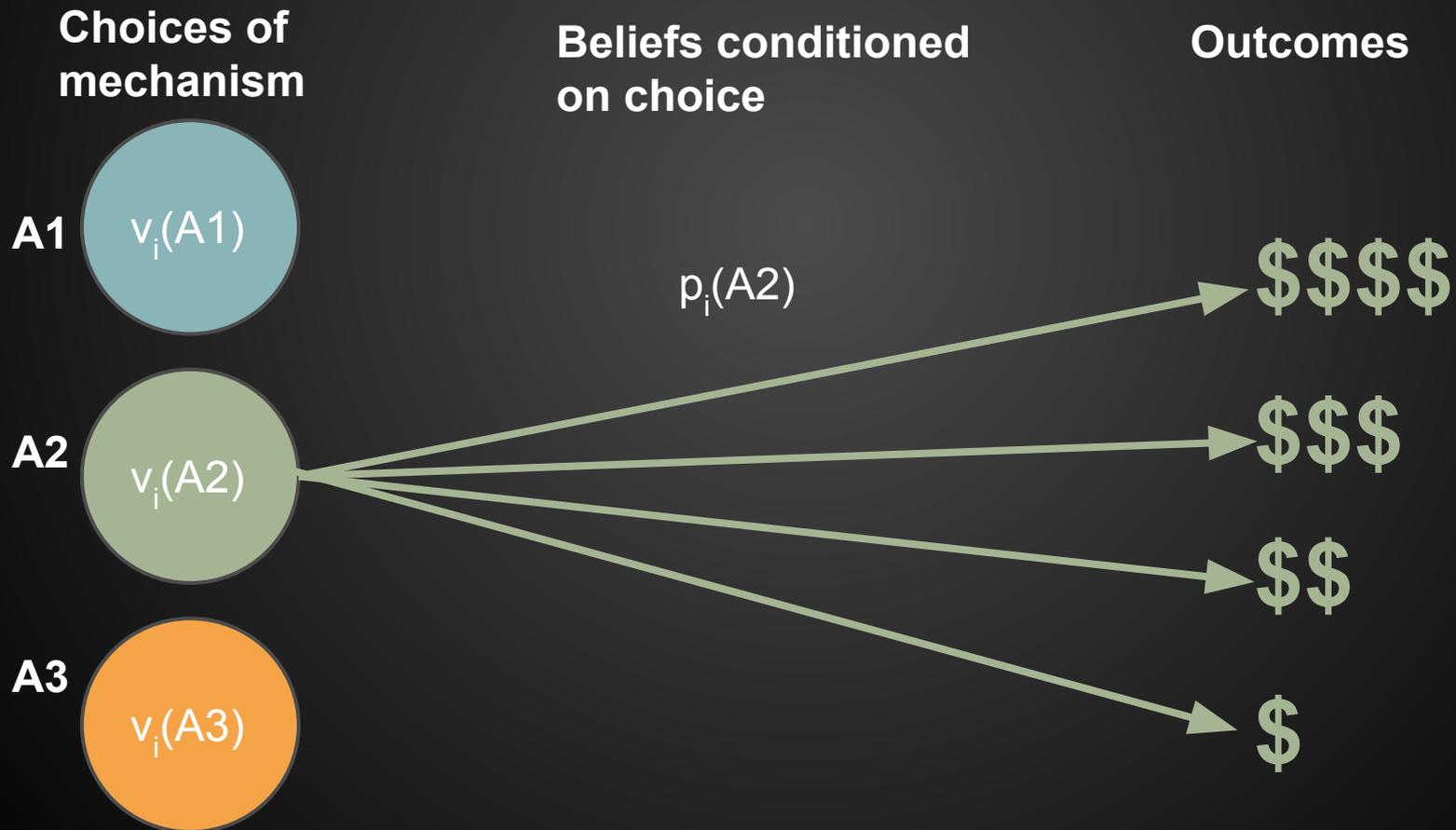
Takeaways from simple model

Auction:
2nd price and “decomposed”
proper scoring rule



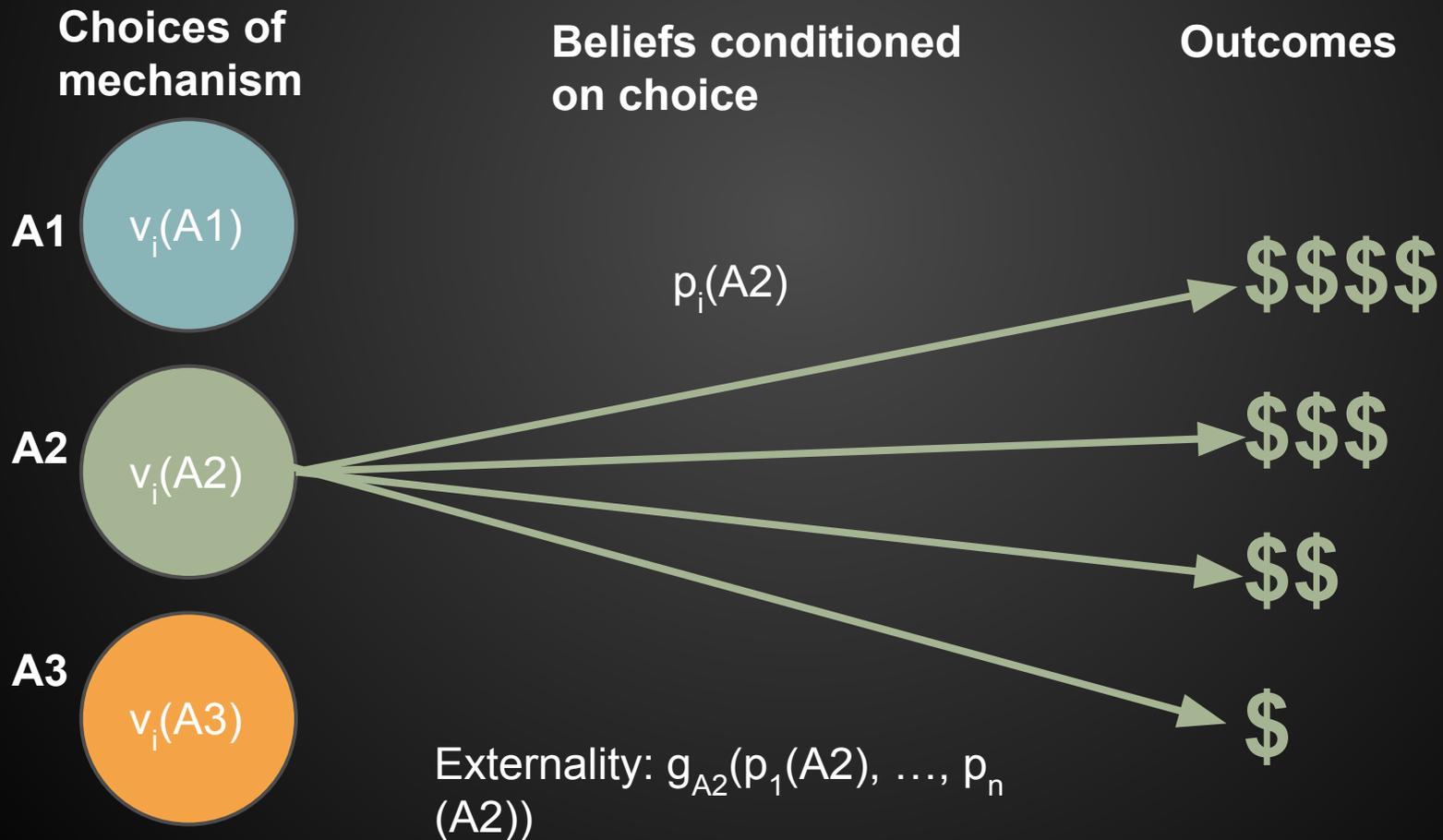
“Really General Model”

Example: “full” daily deals.



“Really General Model”

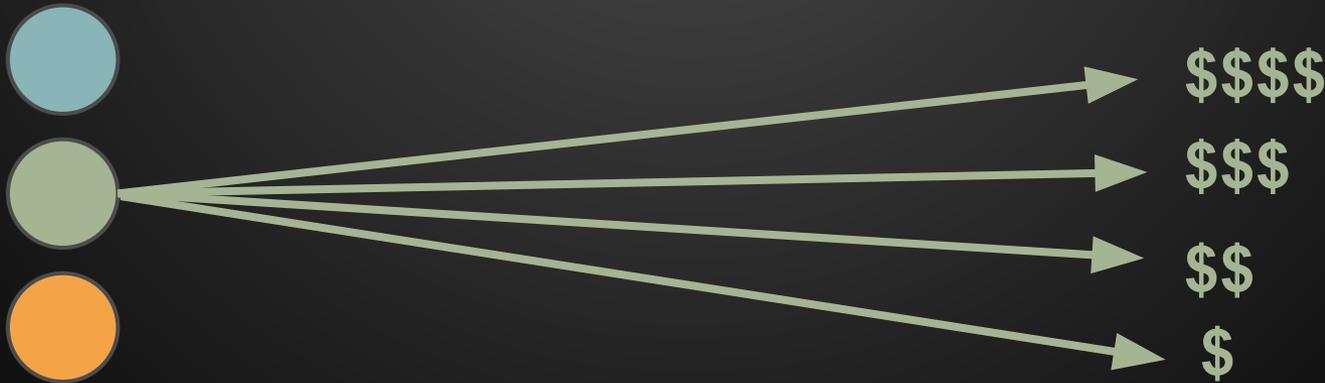
Example: “full” daily deals.



Q: For what externality functions g can we truthfully max welfare?

Theorem 2.

$g_A(p_1(A), \dots)$ are **convex** in each argument \Leftrightarrow we can maximize welfare = $g_A(p_1(A), \dots) + \sum_i v_i(A)$.

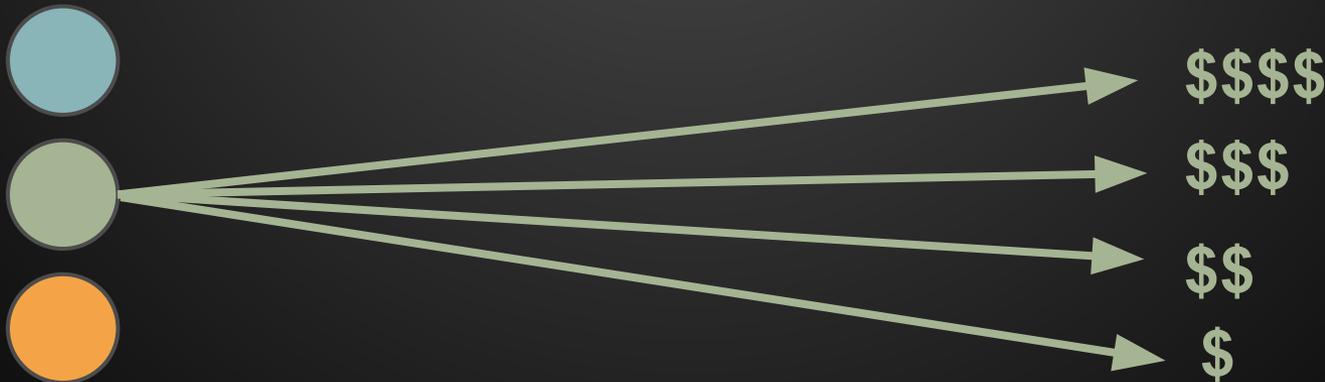


Q: For what externality functions g can we truthfully max welfare?

Theorem 2.

$g_A(p_1(A), \dots)$ are **convex** in each argument \Leftrightarrow we can maximize welfare = $g_A(p_1(A), \dots) + \sum_i v_i(A)$.

Auction: VCG and carefully constructed scoring rules.

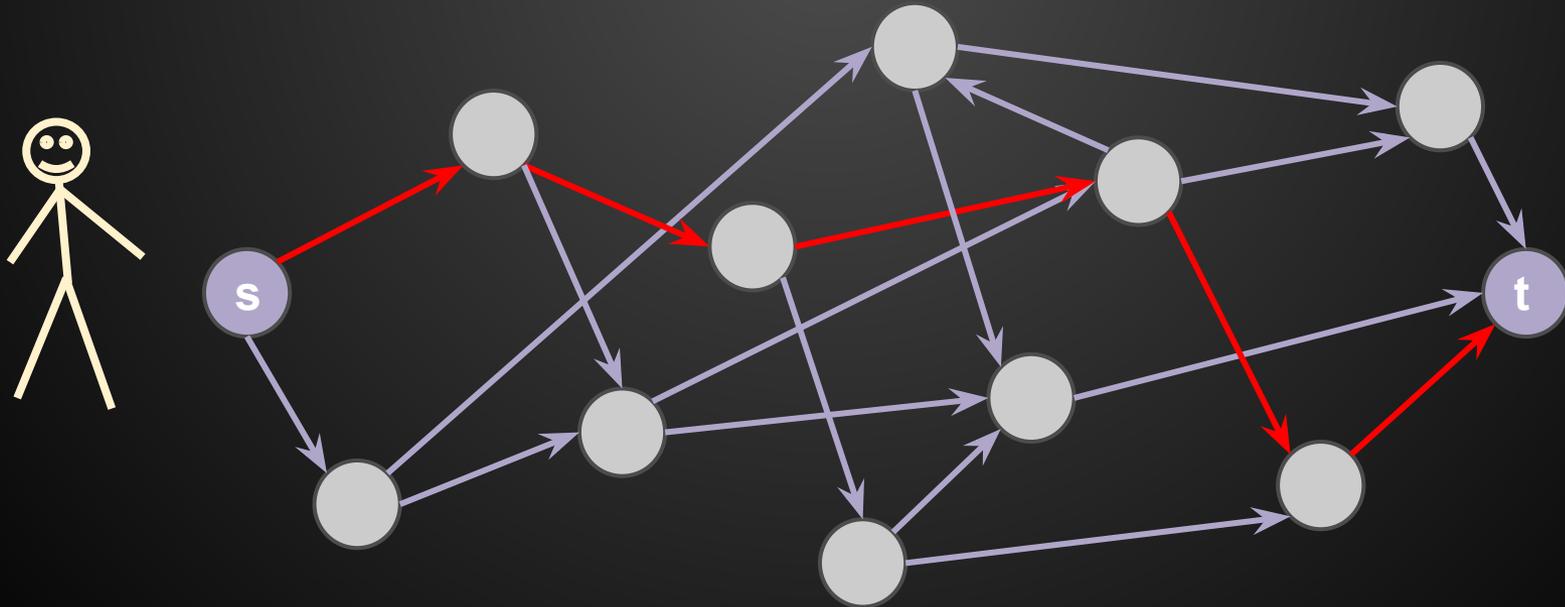


Outline

1. Really simple model for daily deals, results
2. Really general model, characterization
3. Applications and conclusion

Application of Characterization: Network Problems

- Each edge has:
 - cost v_i
 - stochastic delay $\sim p_i$
- Utility of traveler: $g(p_1, \dots, p_m)$ for path $1 \dots m$
- Goal: maximize total welfare



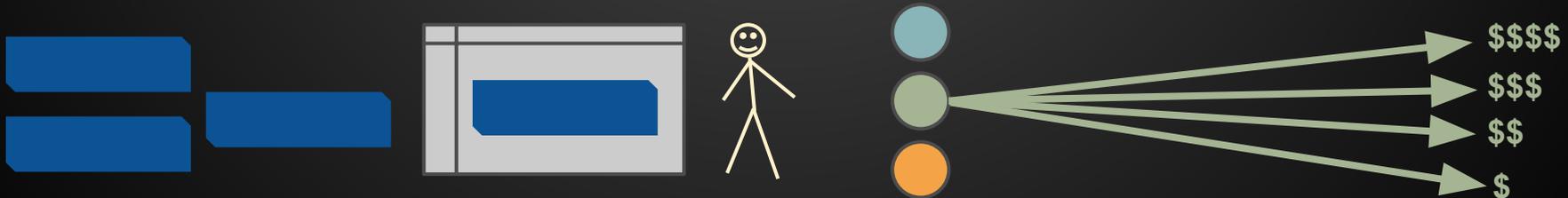
General takeaways

- Welfare includes **externality** on 
- ... depending on private **predictions** of bidders
- Implementable \Leftrightarrow externality is convex function of prediction
- Auction = VCG + “decomposed” scoring rules



Future work

- Practicality
 - Assumptions to avoid negative results
 - Applications
 - Revenue maximization
-
- Explore: convexity, implementable allocation functions, and implementable objective functions. c.f. Frongillo and Kash, *General Truthfulness Characterizations via Convex Analysis*



Extension: Principal-agent problems

- Each worker has a set of efforts, each with:
 - cost
 - stochastic quality
- Externality: observed quality of work
- Goal: maximize total welfare

